

If your system is connected to your mobile device and you have forgotten your password for your recorder, you can follow this guide to get you password. This is for devices that have the email and QR functionality.

Stage 1:

NVR Version set up will determine this functionality.



If the device was NOT set with an email you will see the below screen, please enter an email at this point.



If it was set with an email, you will see the following screen.

	Login
	Retrieve Password
Serial No. Email Security Code	210235X1R4319C000143 ****@ Please download the Dorani IP Viewer APP
	From the Menu on Dorani Viewer APP Select Local Config Select Forget Device Password Scan QR code Enter code sent to the email above Back

If the email address in the above is unknown, you will need to proceed to Stage 3 and request a Password from

support.

Stage 2:

Using the APP

Me		General	3
doranisupport support@dorani.com) m.au	Use Device Time Zone	
My Sharing		Temperature Unit Celsius(°C)	
My QR Codes		Password Protection No Password >	
General		Pause Video Automatically	
Help and Feedback		Auto Discover New Devices	
About		Auto Detect Device Upgrade	
Logout		Optimize Video Fluency	
		Device Wi-Fi Configuration	
		Forget Device Password Click Forget Password on the web interface of IPC, NVR, or VMS or the local Interface of NVR, and then acan the QR code.	
		Data Usage	
	1	_	
Press the General	Button	Press Device Password	Scan the QR code on you

 Retrieve Password

 Serial No.
 210235X1R4319C000143

 Email
 ****®

 Security Code
 Please download the Dorani IP Viewer APP ...

 Please download the Dorani Viewer APP
 ...

 Security Code
 ...

 Enter code sent to the email above
 ...

 Back
 ...

A Security Code will now be sent to the email set in the system.

Input the security code that you receive into the box, and this will allow you to set a new password.