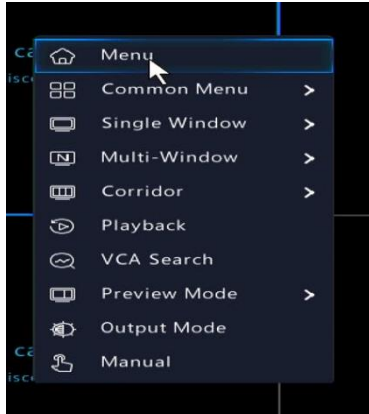


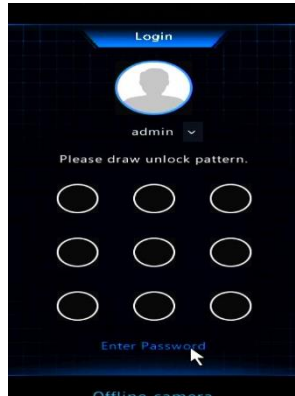
If your system is connected to your mobile device and you have forgotten your password for your recorder, you can follow this guide to get you password. This is for devices that have the email and QR functionality.

Stage 1:

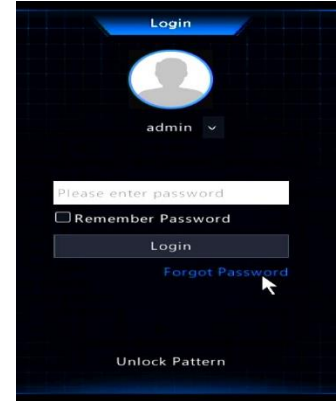
NVR Version set up will determine this functionality.



Right Click your Mouse
Press Menu

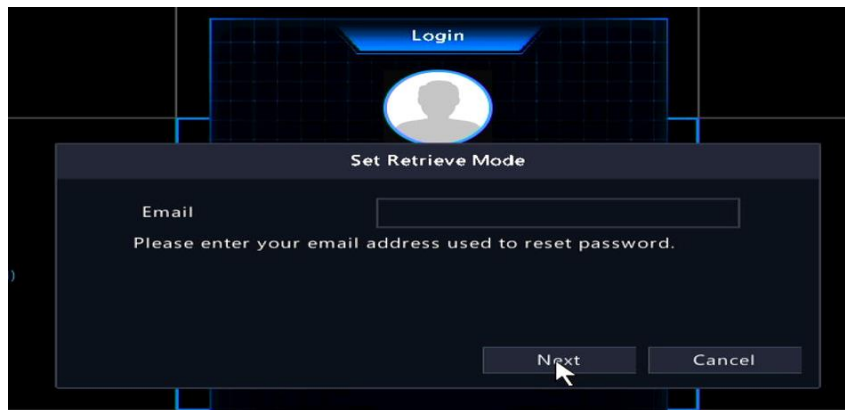


If you get an Unlock Code pattern
Press Enter Password

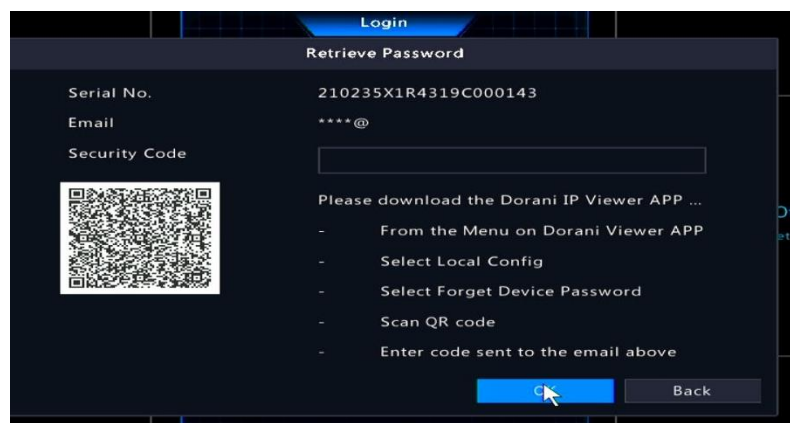


Press Forgot Password

If the device was NOT set with an email you will see the below screen, please enter an email at this point.



If it was set with an email, you will see the following screen.

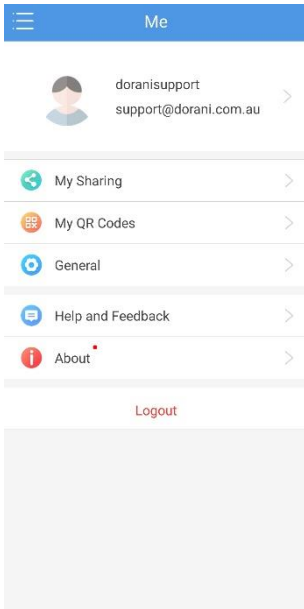


At this point, you need to use your Dorani IP Viewer App – Proceed to Stage 2.

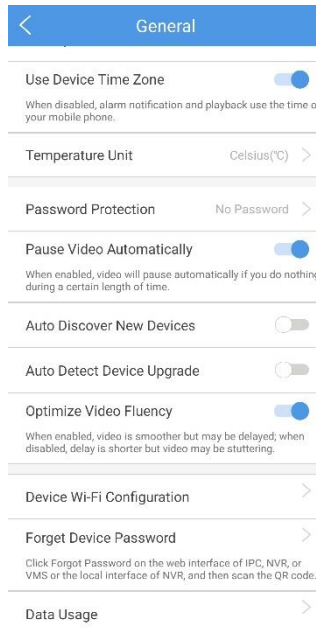
If the email address in the above is unknown, you will need to proceed to Stage 3 and request a Password from support.

Stage 2:

Using the APP



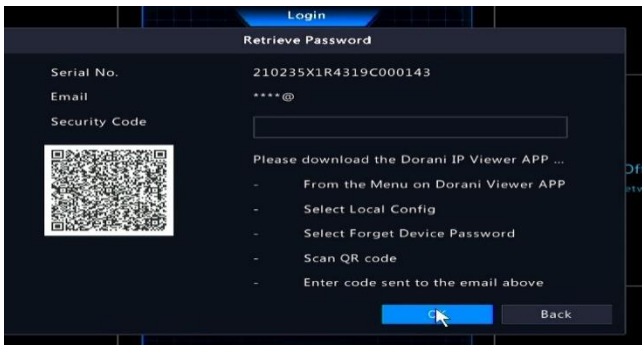
Press the General Button



Press Device Password



Scan the QR code on your screen with the Camera



A Security Code will now be sent to the email set in the system.

Input the security code that you receive into the box, and this will allow you to set a new password.