



## DORANI C5 APARTMENT INTERCOM SYSTEMS

### USER MANUAL



[WWW.DORANI.COM.AU](http://WWW.DORANI.COM.AU)

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### NOTE:

SOME FUNCTIONS WITH THE SYSTEM MAY BE RESTRICTED OR NOT OPERATIONAL BASED ON THE INSTALLATION, OR REQUIREMENTS/RESTRICTIONS OF THE BODY CORPORATE, MANAGERS OR THE BUILDING STRUCTURE.

SOME FUNCTIONS WITHIN MONITORS ARE NOT AVAILABLE WITHIN THE AUSTRALIAN MARKET EVEN IF THE FUNCTION IS SEEN WITHIN THE MONITOR MENU.

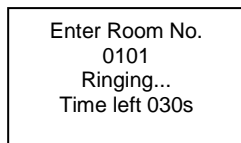
### Calling to Indoor Station

Visitor can call the Indoor Station

Input the room No. (e.g. 101) to enter the Call.



The Outdoor Station rings and LCD displays as following:



### Unlocking at Front Door Station

**By card/Fob:** If the integrated access control system is being used

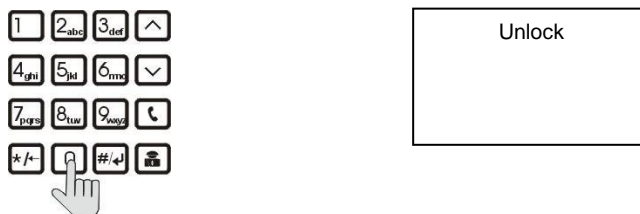
Hold a registered ID card /Fob close to the card reader on the Outdoor Station, the LCD will display as below, indicating the door is open.



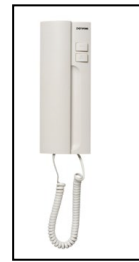
**By Public Password:**

If a Public password has been set in the system by your installer

Press # followed by your Public Password (**4 digits**, Default 1234), if the password is correct, the LCD will display as follows.





## Answering and Unlocking with Indoor Station



### Video Monitors

Press the  button ONCE on the Indoor Station to answer the incoming call.


Whilst in talking mode press the  button on the Indoor Station to open the door (In systems with lift control functionality, the system will also send a signal to the lift to allow access to the designated floor.

To end the talk press the  button ONCE , this will end the communication and shut off the monitor.

***[Note] The conversation will last 120 seconds.***

### Audio Handsets

When receiving a call, lift the handset to open communication.

Whilst in talking mode press the  button on the Indoor Station to open the door (In systems with lift control functionality, the system will also send a signal to the lift to allow access to the designated floor.

When finished, hang the handset back up

## Indoor Station Video Handset Buttons



Communication – Talk/Hang Up



Mute Button – Enable/Disable ring



Guard Unit Button – Works as Volume in Call



Monitor Button – To View Outdoor station picture



Message Button – A Missed Call has occurred



Unlock Button – To unlock the door and release lift where applicable during call

## Indoor Station Indicator Lights



Power Indicator – On when system on



Message Indicator – On when missed call image available



Mute Indicator – On when system muted



House Indicator – NOT APPLICABLE

## Using Monitor

When in the system of the monitor, e.g. Message menu, the corresponding button to the image gains access to that feature.


## Monitor Menu


This menu contains, multiple items that are not available in the Australian Market, only adjust those relevant.

Time Setting and Languages are the only 2 features applicable.

### Date and Time Setting

Whilst in Standby Mode

Press and Hold  for approximately 3 seconds

Press  to enter time setting mode


Adjust Time and Date accordingly


Press  to exit

### Language


If the monitor displays a language other than English, you may not be able to identify what is written, follow steps carefully below.

Whilst in Standby Mode

Press and Hold  for approximately 3 seconds

Press  to drop down a menu line

Press  to enter language mode

Press  to drop down to English

Press  to Lock in setting

Press  to exit

## Trouble Shooting

Fault	Description	Rectification
Fail 2	Unable to See Distributor	1) Fault with building cabling or equipment - contact service agent
Fail 4	Unit Number not Programmed	1) Ensure correct number is entered 2) Fault with programing – contact service agent
No Ring in Unit	Calling at door station but no ring in unit	1) Fault with building cabling or equipment - contact service agent
Poor Video	Poor Quality or No Video on monitors	1) 100 Ohm resistor not installed on last distributor between VF+ and VF- 2) Poor VF+ or VF- (Green/Green White) connection in system 3) Fault with internal station connection or device
Calls but Drops Out	Able to call but drops out after answering	1) Fault With Internal station or wiring – contact service agent
No lock Release	No lock release from ANY method	2) If System states “unlock” and the door does not unlock – fault with door lock device – contact service agent
No Lock Release	Public Password does not work	1) If system advises WRONG PASSWORD, incorrect password used. 2) If System does not allow public password entry – function is not programmed.
No Lock Release	Unlock Button does not work on internal station	1) Internal Station faulty 2) System Fault – contact service agent
No Lock Release	Swipe Card/Fob does not allow access	3) If swipe card does not read and others do – faulty card 4) If reader does not read any cards – equipment fault – contact service agent 5) If FAIL or 3 beeps are given when presenting fob – fob not programmed.



## WARRANTY STATEMENT

### DORANI C5 APARTMENT SYSTEM

The Dorani Intercom System is covered by a 12 month warranty from Date of Purchase. The warranty is a repair or replace warranty at the discretion of Dorani Intercoms.

It is at the discretion of Dorani Intercoms that the warranty may be extended to 12 months from date of building handover or “practical completion”; relevant documentation will need to be supplied for consideration.

The warranty covers the product for manufacturing defects and component failure.

The warranty under this clause shall not apply under the following circumstances:

- Poor or Incorrect Installation e.g. shorting of components, incorrect cabling, etc.
- Damage from Moisture, storm or water ingress.
- Damage from Power surges, lighting strike or voltage spikes
- Normal wear and tear
- Damage or Defect caused by Force Majeure
- Any damage of defect due to reasons attributed to the buyer or third parties including but not limited to:
  - o Modification
  - o Use not identified in the operation or installation manuals or other relevant product documentation

Warranty claims are to be made direct to Dorani Intercoms through your service agent with all relevant documentation to be supplied; this includes but is not limited to the original purchase invoice, product information, and building information e.g. practical completion or handover documentation.

It is at the discretion of Dorani Intercoms that a site inspection may be required to inspect the installation method, practices and environment.

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